

Tenants', Leaseholders' and Residents' Consultative Forum

AGENDA

DATE: Wednesday 27 February 2013

TIME: 7.30 pm

VENUE: Committee Rooms 1 & 2,
Harrow Civic Centre

MEMBERSHIP (Quorum 3 Council Members)

Chairman: Councillor Bob Currie

Councillors:

Mano Dharmarajah

Mrs Camilla Bath (VC)
Kam Chana

Representatives of Individual Housing Estate Tenants' and Residents' Associations

Reserve Members:

1. Victoria Silver
2. Ben Wealthy

1. Susan Hall
2. Barry Macleod-Cullinane

Contact: Nicola Fletcher, Democratic & Electoral Services Officer
Tel: 020 8416 8050 E-mail: nicola.fletcher@harrow.gov.uk

AGENDA - PART I

1. ATTENDANCE BY RESERVE MEMBERS

To note the attendance at this meeting of any duly appointed Reserve Members.

Reserve Members may attend meetings:-

- (i) to take the place of an ordinary Member for whom they are a reserve;
- (ii) where the ordinary Member will be absent for the whole of the meeting; and
- (iii) the meeting notes at the start of the meeting at the item 'Reserves' that the Reserve Member is or will be attending as a reserve;
- (iv) if a Reserve Member whose intention to attend has been noted arrives after the commencement of the meeting, then that Reserve Member can only act as a Member from the start of the next item of business on the agenda after his/her arrival.

2. DECLARATIONS OF INTEREST

To receive declarations of disclosable pecuniary or non pecuniary interests, arising from business to be transacted at this meeting, from:

- (a) all Members of the Forum;
- (b) all other Members present.

3. MINUTES (Pages 1 - 20)

That the minutes of the meeting held on 19 December 2012 and of the Special meeting held on 31 January 2013 be taken as read and signed as a correct record.

4. PUBLIC QUESTIONS

To receive questions (if any) from local residents or organisations under the provisions of Executive Procedure Rule 51 (Part 4D of the Constitution).

5. PETITIONS

To receive petitions (if any) submitted by members of the public/Councillors under the provisions of Executive Procedure Rule 49 (Part 4D of the Constitution).

6. DEPUTATIONS

To receive deputations (if any) under the provisions of Executive Procedure Rule 50 (Part 4D of the Constitution).

7. HEAD OF ASSET MANAGEMENT'S REPORT (Pages 21 - 28)

Report of the Divisional Director of Housing

8. HOUSING COMPLAINTS HANDLING (Pages 29 - 34)

Report of the Divisional Director of Housing

9. CASH INCENTIVE SCHEMES FOR COUNCIL TENANTS (Pages 35 - 42)

Report of the Divisional Director of Housing

10. RESIDENT SERVICES MANAGER'S REPORT AND FEEDBACK FROM OTHER COUNCIL LED RESIDENT INVOLVEMENT ACTIVITIES (To Follow)

Report of the Divisional Director of Housing

11. 2013/2014 MEETING START TIMES

The dates of meetings of the Forum for the Municipal Year 2013/14 are as follows:

Wednesday 26 June 2013
Thursday 24 October 2013
Wednesday 11 December 2013
Wednesday 19 February 2014
Wednesday 30 April 2014

The Forum are asked to consider the start times of the meetings for the Municipal Year 2013/14 and whether they should continue to alternate between a 2.00pm start time and a 7.30pm start time

12. SUGGESTIONS FOR AGENDA ITEMS FOR NEXT MEETING

13. ANY OTHER URGENT BUSINESS

Which cannot otherwise be dealt with.

14. DATE OF NEXT MEETING

Wednesday 19 April 2013 – 2.00pm

AGENDA - PART II - NIL